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Thesis title : The Relationship Between the Implementation of RME

and the Quality of Nursing Services in Providing Nursing Care in Inpatient Care at Hospital of Bhayangkara TK. I

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ABSTRACT

Background: Electronic Medical Records (RME) are digital patient medical data stored by medical service agencies. Its implementation facilitates service to patients and improves patient safety through excellent service. The aim of this research is to determine the relationship between the implementation of RME and the quality of nursing services in providing nursing care in hospital inpatient rooms Bhayangkara Tk. I Police Health Center.

Method: The research design used cross sectional, carried out in July-August 2024, with a total sample of 91 nurses who work in inpatient wards. Data analysis used univariate and bivariate with the chi-square test.

Results: The quality of nursing services was mostly poor (59.3%). The implementation of RME in inpatient rooms is mostly poor (64.8%). The results of analysis using statistical tests (chi-square) show that there is a relationship between the implementation of RME and the quality of nurse services in providing nursing care (p-value = 0.000).

Conclusion: implementation of RME improves the quality of nursing services in providing nursing care.

Keywords : RME implementation, service quality, and nursing care.

Bibliography : 49 pieces (2014-2024).