

ABSTRAK

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Program Studi : Magister Kesehatan Masyarakat
Judul : Pengaruh Pengetahuan dan Motivasi terhadap Perilaku Perawat dalam Penerapan Keselamatan pasien (*Patient Safety*) di RS Bhayangkara Brimob, Depok

Latar Belakang : Keselamatan pasien merupakan indikator utama mutu pelayanan rumah sakit yang memerlukan penerapan standar operasional dan budaya keselamatan. Pada RS Bhayangkara Brimob Depok, masih ditemukan insiden keselamatan pasien yang tinggi, kurangnya pemahaman perawat terhadap prosedur keselamatan, serta rendahnya motivasi kerja yang berdampak pada kepatuhan terhadap program *Patient Safety*. **Tujuan :** Menganalisis pengaruh pengetahuan dan motivasi terhadap perilaku perawat dalam penerapan *Patient Safety* di RS Bhayangkara Brimob Depok. **Metode :** Metode penelitian menggunakan kuantitatif, dengan desain *cross sectional*. Penelitian ini dilakukan pada 78 orang perawat di RS Bhayangkara Brimob Depok. Metode analisis menggunakan analisis univariat, bivariat dan multivariat. **Hasil :** Hasil analisis bivariat dengan uji chi-square menunjukkan bahwa karakteristik demografi perawat (usia, jenis kelamin, pendidikan, dan masa kerja) tidak berpengaruh signifikan terhadap perilaku perawat dalam penerapan *Patient Safety* ($p > 0,05$). Sementara itu, pengetahuan ($p = 0,000$; $OR = 7,677$) dan motivasi ($p = 0,000$; $OR = 7,770$) berpengaruh signifikan terhadap perilaku perawat dalam penerapan *Patient Safety*. Manajemen stres juga menunjukkan hubungan yang signifikan ($p = 0,000$; $OR = 5,762$), namun dalam analisis multivariat diposisikan sebagai variabel pengontrol. Hasil analisis regresi logistik menunjukkan bahwa pengetahuan dan motivasi tetap berpengaruh terhadap perilaku perawat dalam pelaksanaan *Patient Safety* setelah dikontrol oleh manajemen stres. Nilai Nagelkerke R^2 sebesar 0,495 menunjukkan bahwa sekitar 49,5% variasi perilaku perawat dalam pelaksanaan *Patient Safety* dapat dijelaskan oleh pengetahuan dan motivasi setelah mempertimbangkan faktor pengendali tersebut. **Rekomendasi:** Pihak RS Bhayangkara Brimob Depok perlu meningkatkan kompetensi dan motivasi perawat melalui pelatihan rutin, *workshop* berbasis kasus, serta supervisi dan mentoring berkelanjutan. Selain itu, penguatan dukungan organisasi, termasuk program pengelolaan stres dan pemberian penghargaan, dapat dilakukan sebagai upaya pendukung dalam meningkatkan kepatuhan terhadap prinsip keselamatan pasien.

Kata kunci: Pengetahuan, Motivasi, *Patient Safety*

ABSTRACT

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Study Program: Master of Public Health

Title: The Influence of Knowledge and Motivation on Nurses' Behavior in Implementing Patient Safety at Bhayangkara Brimob Hospital, Depok

Background : *Patient Safety is a key indicator of hospital service quality, requiring the implementation of operational standards and a safety culture. At Bhayangkara Brimob Hospital, Depok, high rates of Patient Safety incidents, nurses' lack of understanding of safety procedures, and low work motivation are still found, which impact compliance with the Patient Safety program. **Objective :** To analyze the influence of knowledge and motivation on nurses' behavior in implementing Patient Safety at Bhayangkara Brimob Hospital, Depok. **Method:** This research used a quantitative method with a cross-sectional design. This study was conducted on 78 nurses at Bhayangkara Brimob Hospital, Depok. Univariate, bivariate, and multivariate analysis were used. **Result :** The results of the bivariate analysis using the chi-square test showed that nurses' demographic characteristics (age, gender, education level, and years of service) did not have a significant effect on nurses' behavior in implementing Patient Safety ($p>0.05$). Meanwhile, knowledge ($p=0.000$; $OR=7.677$) and motivation ($p=0.000$; $OR=7.770$) had a significant effect on nurses' behavior in implementing Patient Safety. Stress management also showed a significant association ($p=0.000$; $OR=5.762$); however, in the multivariate analysis it was positioned as a control variable. The results of logistic regression analysis indicated that knowledge and motivation remained significantly associated with nurses' behavior in implementing Patient Safety after being controlled by stress management. The Nagelkerke R^2 value of 0.495 indicates that approximately 49.5% of the variation in nurses' Patient Safety behavior can be explained by knowledge and motivation after considering the controlling factor.. **Recommendation :** Bhayangkara Brimob Hospital Depok needs to improve nurses' competence and motivation through regular training, case-based workshops, as well as continuous supervision and mentoring. In addition, strengthening organizational support, including stress management programs and reward systems, can be implemented as supporting strategies to enhance compliance with Patient Safety principles.*

Keywords: *Knowledge, Motivation, Patient Safety*