

Daftar Pustaka

- Benitez, J., Henseler, J., Castillo, A., & Schubert, F. (2020). *How to perform and report an impactful analysis using partial least squares: Guidelines for confirmatory and explanatory IS research*. *Information & Management*, 57(2), 103168. <https://doi.org/10.1016/j.im.2019.05.003>
- DeLone, W. H., & McLean, E. R. (2003). *The DeLone and McLean model of information systems success: A ten-year update*. *Journal of Management Information Systems*, 19(4), 9 – 30. <https://doi.org/10.1080/07421222.2003.11045748>
- Demirdöğen, S. (2021). *Tedarik zincirinde bilgi entegrasyonunun işletmelerinin operasyonel performansları üzerine etkisi: İmalat işletmeleri üzerine bir araştırma*. *Atatürk Üniversitesi İktisadi ve İdari Bilimler Dergisi*, 35(3), 1021–1046.
- Faul, F., Erdfelder, E., Lang, A.-G., & Buchner, A. (2007). *G*Power 3: A flexible statistical power analysis program for the social, behavioral, and biomedical sciences*. *Behavior Research Methods*, 39, 175–191. <https://doi.org/10.3758/BF03193146>
- Hair, J. F., Hult, G. T. M., Ringle, C. M., & Sarstedt, M. (2022). *A primer on partial least squares structural equation modeling (PLS-SEM) (3rd ed.)*. SAGE Publications.
- Hair, J. F., Risher, J. J., Sarstedt, M., & Ringle, C. M. (2019). *When to use and how to report the results of PLS-SEM*. *European Business Review*, 31(1), 2–24. <https://doi.org/10.1108/EBR-11-2018-0203>
- Hair, J. F., Hult, G. T. M., Ringle, C. M., Sarstedt, M., Danks, N. P., & Ray, S. (2021). *Partial least squares structural equation modeling (PLS-SEM) using R: A workbook*. Springer.
- Henseler, J., Ringle, C. M., & Sarstedt, M. (2015). *A new criterion for assessing discriminant validity in variance-based structural equation modeling*. *Journal of the Academy of Marketing Science*, 43, 115–135. <https://doi.org/10.1007/s11747-014-0403-8>
- Kock, N., & Hadaya, P. (2018). *Minimum sample size estimation in PLS-SEM: The inverse square root and gamma-exponential methods*. *Information Systems Journal*, 28(1), 227–261. <https://doi.org/10.1111/isj.12131>

- Sarstedt, M., Ringle, C. M., Smith, D., Reams, R., & Hair, J. F. (2014). *Partial least squares structural equation modeling (PLS-SEM): A useful tool for family business researchers*. *Journal of Family Business Strategy*, 5(1), 105–115.
- Shmueli, G., Sarstedt, M., Hair, J. F., Cheah, J.-H., Ting, H., Vaithilingam, S., & Ringle, C. M. (2019). *Predictive model assessment in PLS-SEM: Guidelines for using PLSpredict*. *European Journal of Marketing*, 53(11), 2322–2347. <https://doi.org/10.1108/EJM-02-2019-0189>
- Tarigan, Z. J. H., Sebayang, F., & Panjaitan, T. W. S. (2021). *ERP compatibility on business performance through the inventory system and internal integration*.
- Vandika, A. Y., Kalsum, U., & Wifasari, S. (2025). *Factors affecting the success of cloud-based ERP implementation in manufacturing companies in Indonesia*. *West Science Accounting and Finance*, 3(2), 227–233. <https://doi.org/10.58812/wsaf.v3i02.2074>
- Vafaei-Zadeh, A., Ramayah, T., Hanifah, H., Kurnia, S., & Mahmud, I. (2020). *Supply chain information integration and its impact on the operational performance of manufacturing firms in Malaysia*. *Information & Management*, 57(8), 103386. <https://doi.org/10.1016/j.im.2020.103386>
- Zhao, X., Lynch, J. G., Jr., & Chen, Q. (2010). *Reconsidering Baron and Kenny: Myths and truths about mediation analysis*. *Journal of Consumer Research*, 37(2), 197–206. <https://doi.org/10.1086/651257>
- Ke, W., Kang, L., Tan, C.-H., & Peng, C.-H. (2021). *User competence with enterprise systems: The effects of work environment factors*. *Information Systems Research*, 32(3), 860–875. <https://doi.org/10.1287/isre.2020.0989>
- Lewchalermvongse, K., & Nasomboon, B. (2024). *The influence of organizational sponsorship and competency that affects production efficiency: A case study of a Japanese automotive parts manufacturing company*. *Journal of Business Administration and Languages*.
- Shish, Z. H., & Shafa, H. (2023). *A quantitative study on IT-enabled ERP systems and their role in operational efficiency*. *International Journal of Scientific Interdisciplinary Research*, 4(4), 62–99. <https://doi.org/10.63125/nbpyce10>
- Chopra, R., Sawant, L., Kodi, D., & Terkar, R. (2022). *Utilization of ERP systems in manufacturing industry for productivity improvement*. *Materials Today: Proceedings*. <https://doi.org/10.1016/j.matpr.2022.04.529>

- Hadikusuma, S., & Siagian, H. (2022). *The influence of IT capability on operational performance through internal and external integration: Evidence from Indonesia. Organizations and Markets in Emerging Economies*, 13(1), 71–95. <https://doi.org/10.15388/omee.2022.13.71>
- Liutkevičienė, I., Rytter, N. G. M., & Hansen, D. (2022). *Leveraging capabilities for digitally supported process improvement: A framework for combining Lean and ERP. Business Process Management Journal*, 28(3), 765–783. <https://doi.org/10.1108/BPMJ-05-2021-0296>
- Santoso, R. W., Siagian, H., Tarigan, Z. J. H., & Jie, F. (2022). *Assessing the benefit of adopting ERP technology and practicing green supply chain management toward operational performance: An evidence from Indonesia. Sustainability*, 14(9), 4944.
- Kalwar, M. A., Khan, M. A., Phul, Z., Wadho, M. H., Shahzad, M. F., & Marri, H. B. (2022). *The analysis of performance before and after ERP implementation: A case of a manufacturing company. Journal of Applied Research in Technology & Engineering*, 3(2). <https://doi.org/10.4995/jarte.2022.17789>
- Côrte-Real, N., Ruivo, P., & Oliveira, T. (2020). *The analysis of performance before and after ERP implementation: A case of a manufacturing company. Journal of Applied Research in Technology & Engineering*, 3(2). <https://doi.org/10.4995/jarte.2022.17789>
- Sittisom, W., & Mekhum, W. (2020). *Determining the operational performance in supply chain with moderating role of information quality: A case of Thai textile industry. International Journal of Supply Chain Management*, 9(1), 298–304. <https://doi.org/10.59160/ijscm.v9i1.4293>
- Clavijo Chavez, W., Yu, W., Gimenez, C., Fynes, B., & Wiengarten, F. (2016). *Customer integration and operational performance: The mediating role of information quality. Decision Support Systems*, 80, 83–95.
- Côrte-Real, N., Ruivo, P., & Oliveira, T. (2020). *Leveraging internet of things and big data analytics initiatives in European and American firms: Is data quality a way to extract business value? Information & Management*, 57(1), 103141. <https://doi.org/10.1016/j.im.2019.01.003>
- Putra, I. M. Y. D., & Nusraningrum, D. (2022). *Enterprise resource planning implementation: User satisfaction on service information system quality. MIX: Jurnal Ilmiah Manajemen*, 12(3). https://doi.org/10.22441/jurnal_mix.2022.v12i3.006

- Freitas, R. M., et al. (2020). *A framework to improve training and development of workers' technical skills: Effects on operational performance during company relocation*. *Procedia Manufacturing*, 51, 1806–1813. <https://doi.org/10.1016/j.promfg.2020.10.251>
- Ma, et al. (2021). *Improving business processes or human resources? The performance implications and contingencies*. *Industrial Management & Data Systems*, 121(7), 1577–1598. <https://doi.org/10.1108/IMDS-08-2020-0476>
- Ghaleb, M. M. S., Yuniarinto, A., & Surachman. (2022). *The influence of resource flexibility and product complexity on operational performance moderated by employee competence in Indonesian defense industry*. *International Journal of Research in Business and Social Science*, 11(3), 33–43. <https://doi.org/10.20525/ijrbs.v11i3.1741>
- Mergner, J., et al. (2022). *Competence requirements in manufacturing companies in the context of Lean 4.0*. *Procedia CIRP*, 106, 58–63. <https://doi.org/10.1016/j.procir.2022.02.155>
- Marsudi, A. S., & Pambudi, R. (2021). *The effect of Enterprise Resource Planning (ERP) on performance with information technology capability as moderating variable*. *Journal of Economics, Business, and Accountancy Ventura*, 24(1), 1–11. <https://doi.org/10.14414/jebav.v24i1.2066>
- Ali Ahmed, A. F., Olsen, J. F., & Page, J. (2023). *Integration of Six Sigma and simulations in real production factory to improve performance—A case study analysis*. *International Journal of Lean Six Sigma*, 14(2), 451–482. <https://doi.org/10.1108/IJLSS-06-2021-0104>
- Lizarelli, F. L., Antony, J., & Toledo, J. C. (2020). *Statistical thinking and its impact on operational performance in manufacturing companies: An empirical study*. *Annals of Operations Research*, 295(2), 923–950. <https://doi.org/10.1007/s10479-020-03801-7>
- Sahoo, S., & Yadav, S. (2020). *An empirical examination of manufacturing improvement practices on performance of Indian manufacturing firms*. *Procedia Manufacturing*, 43, 728–735. <https://doi.org/10.1016/j.promfg.2020.02.110>
- Sharma, A., Bhanot, N., Gupta, A., & Mittal, V. K. (2022). *Application of Lean Six Sigma framework for improving manufacturing efficiency: A case study in Indian context*. *International Journal of Productivity and Performance*

Management, 71(5), 1561–1589. <https://doi.org/10.1108/IJPPM-05-2020-0223>

Iwasawa, K. (2023). *Impacts of cost information quality on production performance: Evidence from Japanese companies' factories*. SSRN. <https://doi.org/10.2139/ssrn.4566695>

Ghaleb, M. M. S., & Mirzaliiev, S. (2024). *Production efficiency: Role of decision making factors, big data and predictive analytics*. *Operational Research in Engineering Sciences: Theory and Applications*, 7(2), 147. <https://doi.org/10.31181/oresta/070208>

Worapongpat, N. (2025). *Organizational support and competence in the health and beauty supplement industry impacts on production efficiency in Samut Sakhon Province*. *SSRU International Journal of Management Science*, 12(1), 1–16.

Kalwar, M. A., Khan, M. A., Phul, Z., Wadho, M. H., Shahzad, M. F., & Marri, H. B. (2022). *The analysis of performance before and after ERP implementation: A case of a manufacturing company*. *Journal of Applied Research in Technology & Engineering*. <https://doi.org/10.4995/jarte.2022.17789>

Wulan, T. S., Novika, P. W., Nurvianti, E., & Putra, F. A. (2024). *Impact of ERP system implementation on operational and financial efficiency in manufacturing industry*. *Journal of Economic Education and Entrepreneurship Studies*, 5(3), 491–501. <https://doi.org/10.62794/je3s.v5i3.4328>

Joseph F. Hair Jr., J. F., G. Tomas M. Hult, G. T. M., Christian M. Ringle, C. M., & Marko Sarstedt, M. (2022). *A Primer on Partial Least Squares Structural Equation Modeling (PLS-SEM) (3rd ed.)*. Sage Publications

Jay Heizer, J., Barry Render, B., & Chuck Munson, C. (2023). *Operations Management: Sustainability and Supply Chain Management (15th ed.)*.

Nour, M. A. (2023). *The Impact of ERP Systems on Organizational Performance: The Role of Antecedents and Moderators*. *International Journal of Enterprise Information Systems*.

Tarigan, Z. J. H., et al. (2021). *Impact of Enhanced Enterprise Resource Planning (ERP) on Firm Performance through Green Supply Chain Management. Sustainability*.

- Mahendra, R. A. (2023). *Analisa Penerapan Sistem Enterprise Resource Planning. Revitalisasi*.
- Zohry, A. F. (2024). *The Role of System Competence and Information Quality. Journal of Risk and Financial Management*
- Hair, J. F., Hult, G. T. M., Ringle, C. M., Sarstedt, M., Danks, N. P., & Ray, S. (2022). *Partial least squares structural equation modeling (PLS-SEM) using R: A workbook. Springer. <https://doi.org/10.1007/978-3-031-29161-1>*
- Hair, J. F., Risher, J. J., Sarstedt, M., & Ringle, C. M. (2019). *When to use and how to report the results of PLS-SEM. European Business Review, 31(1), 2–24. <https://doi.org/10.1108/EBR-11-2018-0203>*
- Balić, A., Turulja, L., Kuloglija, E., & Pejić-Bach, M. (2022). *ERP quality and organizational performance: Technical characteristics vs information and service quality. Information, 13(10), 474.*
- Meindl, B., & Mendonça, J. (2021). *Mapping Industry 4.0 technologies: From cyber-physical systems to artificial intelligence.*
- Syamsuddin, S., Ilham, B. U., Dwiwijaya, K. A., Navianti, D. R., & Hadikusumo, R. A. (2023). *Implementation of enterprise resource planning systems and operational efficiency in manufacturing firms.*
- AlMuhayfith, S. dan Shaiti, H. (2020). *The Impact of Enterprise Resource Planning on Business Performance: With the Discussion on Its Relationship with Open Innovation.*
- Hill, C. W. L., Jones, G. R., & Schilling, M. A. (2017). *Strategic management: Theory & cases (12th ed.). Cengage Learning.*
- Laudon, K. C., & Laudon, J. P. (2022). *Management information systems: Managing the digital firm (16th ed.). Pearson.*
- Northouse, P. G. (2019). *Leadership: Theory and practice (8th ed.). Sage Publications.*
- Robbins, S. P., & Coulter, M. (2020). *Management (15th ed.). Pearson.*
- Heizer, J., Render, B., & Munson, C. (2020). *Operations management (13th ed.). Pearson*

Slack, N., Brandon-Jones, A., & Burgess, N. (2022). *Operations Management* (10th ed.). Pearson.

Madanhire, I., & Mbohwa, C. (2016). *Enterprise resource planning (ERP) in improving operational efficiency: Case study. Procedia CIRP*, 40, 225–229.

Jay Heizer, J., Barry Render, B., & Chuck Munson, C. (2023). *Operations Management: Sustainability and Supply Chain Management* (15th ed.). Pearson.

Barney, J. (1991). Firm resources and sustained competitive advantage. *Journal of Management*, 17(1), 99–120.

John W. Creswell, J. W., & Creswell, J. D. (2023). *Research Design: Qualitative, Quantitative, and Mixed Methods Approaches* (6th ed.). Sage Publications.

Daft, R. L. (2016). *Management* (12th ed.). Cengage Learning.